



Dear Patients,

With recent Government announcements concerning “ Living with Covid” we have taken the opportunity to review our Practice arrangements

Our priorities moving forward are :-

- Keeping staff safe and content at work
- Protecting the vulnerable patients
- A realistic and proportionate response to infection control
- Working to overcome the appointment backlog

Changes

- Staff will continue to wear face coverings and appropriate PPE for their personal safety
- With the removal of testing, it is not possible to Covid screen pre appointment.
- We will resume our open door policy and the reception desk will be fully operational
- We will reopen the upstairs waiting room fully
- If you have symptoms of Covid we ask that you cancel your appointment.
- We will only provide urgent care for any patient showing clinical signs which may be symptomatic of Covid infection,

Vulnerable patients

- We realise that some patients particularly the vulnerable may still have personal safety concerns
- We will have a designated waiting area for these patients on request
- For the safety of our vulnerable patients we will request that all patients wear a facemask.

If a new variant of concern emerges, these changes will be subject to further review.

We are extremely grateful to all our patients for their understanding over the last two years working within the Covid restrictions. This has had a negative impact on our appointment waiting times and we are working hard to reduce these to pre covid levels. We look forward to a brighter future and seeing you all soon.

John Lewis (Practice Principal)